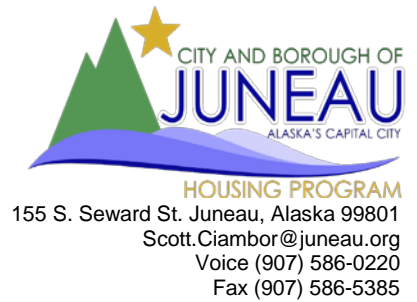


MEMORANDUM



TO: CBJ Committee of the Whole

FROM: Scott Ciambor, *Scott Ciambor*
Chief Housing Officer

Irene Gaillon, *Irene Gaillon*
Housing and Homelessness Coordinator

DATE: April 23, 2018

SUBJECT: Homelessness Update

2018 Point In Time Homeless Count

The annual HUD Point in Time Count numbers are now available. This data was collected for the night of January 24, 2018, in three ways:

- 1) at the Project Homeless Connect event;
- 2) street outreach on the day of the count; and
- 3) from shelter and transitional housing programs. (The CBJ Cold Weather Emergency Shelter was included as part of the count this year.)

Juneau Point In Time Count Results 2016-2018			
Point In Time Count	2018	2017	2016
Unsheltered	44	59	51
Emergency Shelter	83	56	77
Transitional Housing	108	100	83
Total	235	215	211

Trends

- In 2018, the overall homeless population continues to increase, up to 235 individuals.
- The unsheltered homeless count decreased. (44 individuals, down from 59)

To compare 2018 Point In Time Count numbers with other communities in Alaska, [here is a statewide map](#).

Juneau Housing First Collaborative Forget-Me-Not Manor Update

Forget-Me-Not Manor is currently at full occupancy with 32 residents in place. The project opened in October 2017 and has seen some turnover since opening, including:

- 4 mutual terminations;
- 1 person found in violation of probation conditions for past crimes; and
- 2 persons who have died due to pre-existing health conditions.

This level of turnover is not entirely unexpected in the first year of a permanent supportive housing program with a high volume of initial move-ins and for a project that has identified and targeted for housing the most vulnerable persons in the community.

Evaluation

The Juneau Housing First Collaborative project is conducting a 3-year evaluation of program impact, conducted by University of Alaska Fairbanks’ Heidi Brocious, PhD, MSW, and Morgan Erisman, MSW & MPH Candidate. Here is data from the first 6 months with a couple of caveats:

- All Bartlett and Juneau Police Department six month data is based on **22 study participants**. Rainforest Recovery Center data is based on 21 participants. (Data on other residents will still be gathered.)
- ER visit data is a **six** month pre, **five** month post comparison that will be updated when six month post comparison data is available.

Housing First (HF) Preliminary Data Review - April 9, 2018			
	Total HF Resident Contacts 6 months prior to move in	Total HF resident contacts 6 months post move in	% Decreased Usage
Bartlett Emergency Room Visits	360	97	73.1%
Rainforest Recovery Center sleep off visits	354	2	99.4%
Contacts with Juneau Police Officers	674	151	77.6%

Coordinated Entry Referral System

Juneau’s providers are developing protocols for a **coordinated entry referral system**, which would prioritize individuals for housing based on their needs. When clients enter the homelessness services system, staff will collect data that is used to develop a vulnerability index. The staff interview is very involved, and may take multiple visits before a homeless client completes it. Participating housing providers (Glory Hole, AWARE, JYS, St. Vincent DePaul, etc.) will take the person at the top of the list that qualifies for the next housing availability. If they cannot take the person at the top of the list for some reason, that will be discussed at a **coordinated entry case conferencing** meeting to take place monthly or more frequently. There may be valid reasons for not accepting someone into housing but the coordinated entry process ensures the discussion will not end there. For each individual bypassed, a plan will be developed to get them permanently housed. Solutions may include shelter or transitional housing, assistance getting entitlements, and/or mental health services.

The coordinated entry process will illustrate gaps in our Continuum of Care and inform funding decisions. *Workgroup sessions begin May 1, 2018.*